

Susan Sarro
9 Colonial Rd
Dover MA 02030
781-956-3234

FILED
2023 OCT 13 AM 10:36
CLERK
US BANKRUPTCY COURT
DISTRICT OF DELAWARE

October 5, 2023

United States Bankruptcy Court
824 Market Street
Wilmington DE 19801

RE: Case No. 23-11385

Your Honor:

I am writing regarding the Mitchell Gold Bob Williams bankruptcy. I only learned of the bankruptcy from paperwork I received in the mail after the September 25, 2023 Objection Deadline.

I have 2 orders for 5 pieces of furniture, totaling \$14,621.91. Because these are custom pieces, I was required to and did, pay in full on the dates of purchase May 7 and May 22, 2023. I have attached all paperwork for these orders.

If the Merchandise Retrieval Process is applicable in a timely manner, I am willing to accept delivery or arrange for the pick-up of the 5 pieces of furniture I purchased. This is my preference. However, I request clear instruction on how to locate and arrange to receive these pieces. Since I learned of the bankruptcy, I have contacted MGBW via phone, email and chat, as well as the Ryder and Furniture USA warehouses and I have not gotten any information about the location/delivery of my furniture. I also left voicemails for counsel at Morris, Nichols, Arsht & Tunnell LLP with no reply.

If not applicable, I respectfully request a full refund for the \$14,621.91 I was required to pay at the time of purchase.

I appreciate your understanding and look forward to your resolution of this matter.

Sincerely,
Susan Sarro

**Mitchell Gold
+ Bob Williams**

625 WORCESTER STREET
NATICK MA 01760
508 650-1400

	Sales Order
	4311390590
Estimated Date	Document Date
As Soon As Possible	05/07/23

Sold To		Ship To		
SUSAN SARRO 9 COLONIAL RD DOVER, MA 02030 Home: 508 785-0100 susan.sarro@verizon.net		SUSAN SARRO 127 PETHERTON DR BETHANY BEACH, DE 19930 susan.sarro@verizon.net Home: 508 785-0100 Cell:		
	Terms	Sales Associate	Customer #	Store
	SEE BELOW	JSNT	431652634	431
Printed: 05/07/23 01:04PM				
D - Delivery				

<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5MDU5MA==>

Ln#	Item	Description	Order	Price	Amount
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1	2214-034L BRAND: MTO	GISELLE LTH FL SWVL	2	RETAIL PRICE:	\$3,734.00
				YOUR PRICE:	\$4,854.34

Base Cover: -2530 - D - PERF TRIB-ARCTIC WHITE
Cushion Fill: SIG - SIGNATURE POLY

Discount: 7.14% 35FF23 Discount

Discount Amount: \$266.61

Discount: 30.00% 30FF23 Discount

Discount Amount: \$1,040.22

2	COMFORT_CLUB BRAND: 1000	COMFORT CLUB	1	RETAIL PRICE:	\$150.00
				NET EXT PRICE:	\$150.00

Merchandise:	\$5,004.34
Delivery Charge:	\$279.00
Tax:	\$0.00
Total Sales Order:	\$5,283.34

Total Comfort Club Savings: \$0

Amount Paid:
Current Payments

**Mitchell Gold
+ Bob Williams**

625 WORCESTER STREET
NATICK MA 01760
508 650-1400

	Sales Order
	4311390590
Estimated Date	Document Date
As Soon As Possible	05/07/23

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	SEE BELOW	JSNT	431652634	431
Printed: 05/07/23 01:04PM				
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<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5MDU5MA==>

Financed By:
Finance Plan:
Account:

Auth:

VISA	#####4540	Auth# 05543D Sale	\$-5,283.34
Club Pricing is contingent upon paid Comfort Club Membership		Amount Due:	\$0.00

X

I agree to pay the above total amount according to the card issuer agreement. I acknowledge that all information written on the order is accurate. I agree to the policies set forth on the terms of sale agreement and have received a copy for my reference along with this receipt.

**Mitchell Gold
+ Bob Williams**

625 WORCESTER STREET
NATICK MA 01760
508 650-1400

	Sales Order
	4311399061
Estimated Date	Document Date
As Soon As Possible	05/22/23

Sold To		Ship To		
SUSAN SARRO 9 COLONIAL RD DOVER, MA 02030 Home: 508 785-0100 susan.sarro@verizon.net		SUSAN SARRO 127 PETHERTON DR BETHANY BEACH, DE 19930 susan.sarro@verizon.net Home: 508 785-0100 Cell:		
	Terms	Sales Associate	Customer #	Store
	SEE BELOW	JSNT	431652634	431
Printed: 05/22/23 03:12PM				
D - Delivery	THE CUSTOMER WOULD LIKE DELIVERY AFTER 8/15/2023			

<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5OTA2MQ==>

Ln#	Item	Description	Order	Price	Amount
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1	2214-096-R-T BRAND: MTO	GISELLE RIGHT ARM LOUNGE	1	RETAIL PRICE:	\$4,394.00
				YOUR PRICE:	\$2,856.19

Base Cover: 104871 - 13 - VINTAGE CHENILL-SMOKY
Cushion Fill: SIG - SIGNATURE POLY

Discount: 7.14% 35MD23 Discount
Discount: 30.00% 30MD23 Discount

Discount Amount: \$313.73
Discount Amount: \$1,224.08

2	243-035L BRAND: MTO	ELLIS FL SWVL CHAIR LTH	1	RETAIL PRICE:	\$3,734.00
				YOUR PRICE:	\$2,427.17

Base Cover: -2530 - D - PERF TRIB-ARCTIC WHITE
Cushion Fill: SIG - SIGNATURE POLY

Discount: 7.14% 35MD23 Discount
Discount: 30.00% 30MD23 Discount

Discount Amount: \$266.61
Discount Amount: \$1,040.22

**Mitchell Gold
+ Bob Williams**

625 WORCESTER STREET
NATICK MA 01760
508 650-1400

	Sales Order
	4311399061
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<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5OTA2MQ==>

Ln#	Item	Description	Order	Price	Amount
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3	726-002T BRAND: MTO	ALEX 2/2 SIG Q SLPR	1	RETAIL PRICE:	\$5,194.00
				YOUR PRICE:	\$3,376.21

Base Cover: 104218 - 8 - PERF LUST BW-CREAM
Cushion Fill: REG - ECO LUXE POLY
Leg Finishes: 8 - NATURAL

Discount: 7.14% 35MD23 Discount	Discount Amount: \$370.85
Discount: 30.00% 30MD23 Discount	Discount Amount: \$1,446.94

4	61-PRFU-0094-PREML1 WP PREMIUM FURNITURE W/PWR 5YR BRAND: 1000	2	RETAIL PRICE:	\$339.50
			NET EXT PRICE:	\$679.00

Merchandise:	\$9,338.57
Tax:	\$0.00
Total Sales Order:	\$9,338.57

Total Comfort Club Savings: \$0

Amount Paid:
Current Payments

**Mitchell Gold
+ Bob Williams**

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NATICK MA 01760
508 650-1400

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	4311399061
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<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5OTA2MQ==>

Financed By:
Finance Plan:
Account:

Auth:

MASTER CARD	#####4483	Auth# 09037Z Sale	\$-9,338.57
Club Pricing is contingent upon paid Comfort Club Membership		Amount Due:	\$0.00

X

I agree to pay the above total amount according to the card issuer agreement. I acknowledge that all information written on the order is accurate. I agree to the policies set forth on the terms of sale agreement and have received a copy for my reference along with this receipt.